

# Business Continuity Solutions by Chicago Pneumatic Keeping our Partners Connected



People.  
Passion.  
Performance.



Chicago  
Pneumatic

**Like so many of you, we have spent the last days and weeks learning about the COVID-19 pandemic and how it is affecting our world.**

For Chicago Pneumatic that means understanding how it affects our employees, customers and communities, and then making the necessary adjustments to our work and operations. We have one simple objective that guides us: keeping you and our employee's safe & well, and make our personal commitments to tackling Covid-19 by "Staying at Home".

From a commercial point of view the question on everyone's mind is how can we insure business continuity, protect our livelihood and keep our country's economy moving during these unprecedented times. At Chicago Pneumatic we are here to help and support key aspects of your business, along with the use of the digital tools we have available.

1. **Business Continuity:** our online eCommerce system eConnect (check prices, stock and place orders 24/7).
2. **Web Page Maintenance** with our Datasync solution (use this time to maximise your website).
3. **Online Information Support:** website, online catalogue and the multimedia gallery (all the information you need).
4. **eLearning** with our Expert Corner (use this time to learn more about power tools from best practice to safety and legal matters).

In conclusion, today we are operationally stable. Currently we are not seeing any major disruption to our supply chain but we do foresee potential for extended delivery times with transportation challenges.

**Please contact Tony O'Donnell at [tony.odonnell@cp.com](mailto:tony.odonnell@cp.com) or 07976 928176 to find out how we can support your business through these challenging times.**

## BUSINESS CONTINUITY

### eConnect

**With eConnect place and track your orders for tools, accessories & original spare parts, anytime, anywhere. eConnect is fast, easy to use and directly connected to our main systems.**

eConnect provides you with a 24-hour service, with access to all product data and real time information from our central stocks and your prices.

Download service sheets, find tool specifications and features & benefits and download tool images.

eConnect



## ONLINE INFORMATION

### Website

See the latest products, news download catalogues and service sheets, links to distributor tools and expert corner articles, videos and guides

Website

### Online Catalogue

Mobile friendly quick access to product leaflets and documentation, videos, print friendly product sheets and advanced sorting functions per market segment.

Online Catalogue

### Multimedia Gallery

Direct access to product and application photos, usable for your catalogues or websites.

Photo Gallery

# EXPERT CORNER

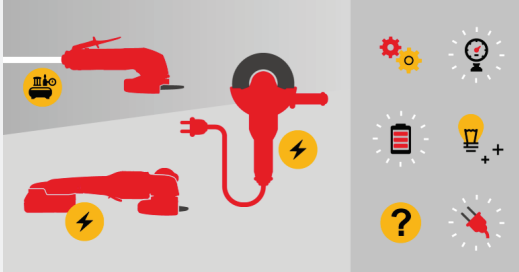
# eLEARNING

SUBSCRIBE

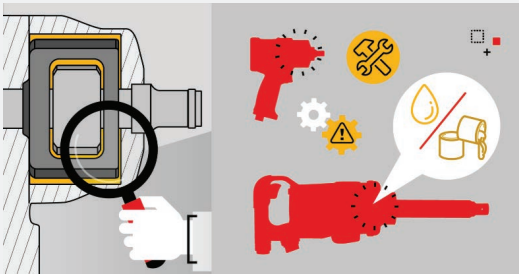
If you want to learn more about power tools, you are looking for a solution or have questions about tool selection, torque regulation or maintenance...subscribe to our expert corner

## Expert Articles...

"What is the right tool for you? Pneumatic or Electric?"



"How to improve the durability of your impact wrench"



## Expert Videos...



What's the difference between torque values



How to prevent hose whiplash

## Expert Guides....



5 benefits of pneumatic grinders



What gives power to your impact wrench?



Keep learning with our experts!

Scan or click on the QR code to find out more on these topics and others in our expert corner articles and downloadable guides.

# INFORMATION SUPPORT



Chicago Pneumatic maintains a huge database of product information that is available to our distributors to help maintain your website with upto date information on our products

- ✓ Updates are automatically synchronized to your website:
- ✓ No copy/paste, no data maintenance!
- ✓ Product reference (model, part number)
- ✓ Product description (benefits, features)
- ✓ Product technical characteristics: hundreds of features are available
- ✓ Links to documentation and images



Our internal sales are here to support you:

Tel: 01442 838999

Fax: 01442 838989

Email: [desoutter.sales@cp.com](mailto:desoutter.sales@cp.com)

Mon - Thurs:

8.30am - 5.00pm

Friday:

8.30am - 4.00pm



## Over 110 years of experience

Since 1901 the Chicago Pneumatic (CP) name has represented reliability and attention to customer needs, with construction, maintenance and production tools and compressors designed for specific industrial applications. Today, CP has a global reach, with local distributors around the world.

Our people start every single day with a passion to research, develop, manufacture and deliver new products that are meant to meet your needs not only today, but tomorrow as well.

To learn more about our extensive range of tools, construction equipment, industrial and portable compressors, accessories and workshop equipment, please visit [www.cp.co.uk](http://www.cp.co.uk).

## Stay connected with us on social media:



Search Chicago Pneumatic in LinkedIn



[www.youtube.com/CP\\_CHANNELS](http://www.youtube.com/CP_CHANNELS)



[www.facebook.com/cp.tools.uk](http://www.facebook.com/cp.tools.uk)

## Quick Links:

eConnect:	<a href="https://econnect.cp.com">https://econnect.cp.com</a>
Website:	<a href="http://www.cp.co.uk">www.cp.co.uk</a>
Online Catalogue:	<a href="https://m.cp.com/">https://m.cp.com/</a> or <a href="http://etools.cp.com/cp/">http://etools.cp.com/cp/</a>
Expert Corner:	<a href="http://www.cp.com/en-uk/tools/expert-corner">www.cp.com/en-uk/tools/expert-corner</a>
Multimedia Gallery:	<a href="https://www.photos-videos.chicago-pneumatic.com">https://www.photos-videos.chicago-pneumatic.com</a>
DataSync	<a href="https://www.cp.com/en-uk/tools/distributors/datasync">https://www.cp.com/en-uk/tools/distributors/datasync</a>

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